



**IMPLEMENTATION OF RISK MANAGEMENT PROCESS
AT KPMJ KHIDMAT SDN BHD**

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FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
KAMPUS BANDAR MELAKA**

APRIL 2010

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Submitted in Partial Fulfillment
Of the Requirement for the
Bachelor of Business Administration
(Hons) Insurance

FACULTY OF BUSINESS MANAGEMENT
UITM KAMPUS BANDAR MELAKA

APRIL 2010

DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION
(HONS) INSURANCE
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
KAMPUS BANDAR MELAKA**

“DECLARATION OF ORIGINAL WORK”

I, Che Noraini Binti Che Zamani, (I/C Number : 881009-03-5916)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature :-----

Date :-----

LETTER OF SUBMISSION

30th April 2010

The Head of Program
Bachelor of Business Administration (Hons) Insurance
Faculty of Business Management
Universiti Teknologi MARA
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Dear Sir / Madam

SUBMISSION OF PROJECT PAPER (INS 661)

Attached is the project paper titled "IMPLEMENTATION OF RISK MANAGEMENT PROCESS AT KPMJ KHIDMAT SDN BHD" to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA

Thank you

Yours sincerely

CHE NORAINI BINTI CHE ZAMANI
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ABSTRACT

The subject matter of this project paper is on the “Implementation of Risk Management Process At KPMJ Khidmat Sdn Bhd”. It consist an introduction, which relates to the background and/or history of the parent company, namely Koperasi Permodalan Melayu Negeri Johor (KPMNJ), as well as on KPMJ Khidmat Sdn Bhd, as a subsidiary of KPMNJ, the services and products offered by KPMJ Khidmat Sdn Bhd, and the process of risk management. The study will focus on the practice of risk management process by KPMJ Khidmat of KPMNJ.

The information gathering for this study will be based on an extensive research of the relevant websites; interviews and discussion with KPMJ Khidmat Sdn Bhd’s staff as well a supervisor and the leader of the operation officer and the reference to their company policy, procedures, and other risk documents. The tools and methodology used by KPMJ Khidmat Department of KPMNJ will be compared to the practices of risk management process in the theory. The objective of this study is to identify the types of risk faced by KPMJ Khidmat Sdn Bhd, to compare the risk management process practices at KPMNJ with the common risk management process practices in the theory and also to find out solution for this company for improvement towards their risk management practiced in order to handle the risks.