



**THE CONTRIBUTION OF WORKING ENVIRONMENT, WORKLOAD, AND
ORGANIZATION CULTURE TOWARD WORK STRESS
IN UPEN MELAKA AND TAPEM**

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**BACHELOR OF BUSINESS MANAGEMENT
WITH HONOURS (HUMAN RESOURCES)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
MELAKA**

JULY 2014

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**Submitted in Partial Fulfilment of the
Requirement for the
Bachelor of Business Administration with Honours (Human Resource)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
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JULY 2014

DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS MANAGEMENT
WITH HONOURS (HUMAN RESOURCE)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
“DECLARATION OF ORIGINAL WORK”**

We,

**Assila Binti Mohd Rosli, (I/C Number : 910308-14-5306)
Jannati ‘Izzati Binti Yahliman, (I/C Number : 911025055508)**

Hereby, declare that:

- **This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.**
- **This project-paper is the result of my independent work and investigation, except where otherwise stated.**
- **All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged**

Signature: *Assila*

Signature: *Jannati*

Date : July 2014

Date : July 2014

JULY 2014

Date: JULY, 2014

Head of Program

Bachelor of Business Administration (Hons) Human Resource

Faculty of Business Management

Universiti Teknologi MARA (UITM)

110 Off Jalan Hang Tuah

75300 Melaka.

Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER

Attached here is the project paper entitled “**THE CONTRIBUTION OF WORKING ENVIRONMENT, WORKLOAD, AND ORGANIZATION CULTURE TOWARD WORK STRESS IN UPEN MELAKA AND TAPEM**” to fulfill the requirement as needed by the Faculty of Business Management, UniversitiTeknologi MARA (UITM).

Thank you.

Yours Sincerely,

Assila

ASSILA BINTI MOHD ROSLI

2011859908

Bachelor of Business Administration
(Hons) Human Resource

Jannati

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ABSTRACT

Work Stress has become a common problem faced by working people, due to various factors such as working environment, job characteristics, employer leadership style, workloads and others. This research endeavour relationship between working environment, workloads, and organizational culture towards employee work stress. Researcher has distributed set of questionnaire to 73 respondents at all departments in UPEN Melaka and TAPEM. In finding analysis the results is obtained from Pearson Correlation that showed the relationship between independent and dependent variable. Therefore according to Pearson Correlation analysis, only workloads have positive relationship with employee work stress. Meanwhile, others independent variables are not related to employee work stress. According to the finding result, the researcher has suggested some recommendation to solve the problem that caused stressor and reduce number of employee workstress in a future.