



UNIVERSITI TEKNOLOGI MARA

**FOOTBALL ASSOCIATIONS OF MALAYSIA:
THE CASE STUDY ON MANAGING PERFORMANCE FOR THE
COMPETITION DEPARTMENT IN F.A.M**

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“DECLARATION OF ORIGINAL WORK”

I, Ahmad Roziman b Ahmad Murad (850608-06-5381)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged

Signature:

Date:

LETTER OF SUBMISSION

Date: 17 April 2010

The Head of Program

Bachelor of Business Administration with (Hons) International Business

Faculty of Business Management

Universiti Teknologi MARA

Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER (IBM 661)

Attached is the Project Paper titled "Football Association Malaysia (FAM): The Case Study On Managing Performance For The Competition Department In F.A.M to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

AHMAD ROZIMAN B. AHMAD MURAD

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Bachelor of Business Administration with (Hons) International Business

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ABSTRACT

Performance management includes activities to ensure that goals are consistently being met in an effective and efficient manner. Performance management can focus on performance of the organization, a department, processes to build a product or service, employees. Information in this topic will give you some sense of the overall activities involved in performance management.

This research consists of six chapters. Chapter 1 explains the background and introduction of the research, while Chapter 2 explores the objectives of study and the issue arises, and Chapter 3 discusses the terms and literature review which guide the research. Chapter 4 will discuss on the findings and the recommendation made by the researcher is provided in Chapter 5. Finally the conclusion made is summarizing in Chapter 6. Based on findings, it shows that the company cannot cope with the internal problems besides the companies also have a problem with the other parties where they cannot give a good commitment to the organization and it also will make the difficulties to the organization to complete the task.