

# TURNOVER INTENTION AMONG GEN Y EMPLOYEES AT 8 AVENUE BUSINESS CENTRE, SEKSYEN 8

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BACHELOR OF BUSINESS ADMINISTRATION

WITH HONOURS (HUMAN RESOURCE MANAGEMENT)

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKONOLOGI MARA

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# TURNOVER INTENTION AMONG GEN Y EMPLOYEES IN PRIVATE SECTOR AT 8 AVENUE BUSINESS CENTRE SEKSYEN 8

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Submitted in Partial Fulfillment of the Requirement

For the Bachelor of Business Administration with Honors

(Human Resource Management)

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2018

## **DECLARATION OF ORIGINAL WORK**



## **BACHELOR OF BUSINESS ADMINISTRATION**

# WITH HONOURS (HUMAN RESOURCE MANAGEMENT)

## **FACULTY OF BUSINESS MANAGEMENT**

# **UNIVERSITI TEKONOLOGI MARA**

## KAMPUS BANDARAYA MELAKA

## "DECLARATION OF ORIGINAL WORK"

I, Nor Shazleen Binti Nor Azim, (I/C Number 950705-02-6286)

Hereby, declare that

• This work has not previously been accepted in substance for any degree,

Locally or overseas and is not being concurrently submitted for this degree or any other degrees.

- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- Quotation marks and sources of my information have distinguished all verbatim extracts have been specifically acknowledged.

Signature:	Date	
Nor Shazleen Binti Nor Azim		

## **LETTER OF SUBMISSION**

Madam Ummi Kalsum Binti Hassian
Lecturer of UiTM Melaka City Campus
Faculty of Business Management
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Dear Madam Ummi Kalsum Binti Hassian

# **SUBMISSION OF PROJECT PAPER (HRM)**

Enclose here is the project paper entitle **Turnover Intention among Gen Y employees in Private Sector at 8 Avenue Business Centre, Seksyen 8** to fulfill the requirement as needed by the Faculty of Business Management. Universiti Teknologi MARA (UiTM).

Thank You

Yours Sincerely,

Nor Shazleen Binti Nor Azim

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**ABSTRACT** 

Turnover intentions is crucial to know in order to help the organizations to minimize it. This is because it

will affect the organizations as the organizations invest vast amount to the human capital and it will

eventually affect the productivity of the employees as soon they have the intention to leave the

organization. This study identifies the turnover intention among Gen Y employees in private sector at 8

Avenue Business Centre, Seksyen 8. The independent variable on this study are organizational

commitment, job stress and job satisfaction. Meanwhile, the dependent variable is Turnover Intention

among Gen Y. Data of this study were collected through the questionnaires that were distributed to the

respondent around 8 Avenue Business Centre, Seksyen 8. Then, data were analyzed by using Statistical

Procedure Social Science (SPSS). The sampling technique that used in this study is convenience sampling.

Total of the questionnaire that has been distributed is 100 and all questionnaires had been collected.

The result of this study revealed that job stress and job satisfaction have positive significance influence

on turnover intention among Gen Y employees in private sector at 8 Avenue Business Center, Seksyen 8.

Meanwhile, organizational commitment have negative significance influence on turnover intention

among Gen Y employees in private sector at 8 Avenue Business Center, Seksyen 8.

Keywords: Turnover intention, Organizational Commitment, Job Stress and Job Satisfaction