

JOB SATISFACTION FACTORS AND JOB PERFORMANCE AMONG PETRONAS

NGV STAFF

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UNIVERSITI TEKNOLOGI MARA
MELAKA**

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DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOURS (INTERNATIONAL BUSINESS)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
“DECLARATION OF ORIGINAL WORK”**

I, _____, (I/C Number: _____)

Hereby, declare that:

1. This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
2. This project paper is the result of my independent work and investigation, except where otherwise stated.
3. All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledges.

Signature: _____ Date: _____

LETTER OF SUBMISSION

Dr. Ahmad Fadhly Bin Arham,
Lecturer of UiTM Melaka City Campus
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Dear Dr. Ahmad Fadhly,

SUBMISSION OF PROJECT PAPER (IBM 672)

Enclosed here is the project paper entitled “**A Study of Job satisfaction factors and job performance among PETRONAS NGV staff**” to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA (UiTM).

Thank you.

Yours sincerely,

Mohamed Nabiil Bin Mohamed Ashaaree
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ABSTRACT

Job satisfaction and job performance are two important elements needed in establishing an organization in the industry. Past studies have shown that employee's satisfaction towards the work will enhance and improve the organization and employee performance which will boost on the organization's profitability. In this modern and diverging market condition, every organization focuses on achieving good satisfaction level among its employee to boost the productivity and profitability of the organization. In this study, the research will be on the how job satisfaction factors contribute towards the job performance among PETRONAS NGV staff. The independent variables that will be tested are workplace environment, employee empowerment and salary. The questionnaire have been distributed among the PETRONAS NGV staff and the data were analysed and shared at the end of this study.