FACTORS THAT INFLUENCE JOB SATISFACTION AMONG EMPLOYEES

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BACHELOR OF BUSINESS ADMINISTRATION

WITH HONOURS (HUMAN RESOURCE MANAGEMENT)

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA MELAKA

KAMPUS BANDARAYA

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Submitted in Partial Fulfilment of the Requirement for the Bachelor of Business Administration with Honours (Human Resource Management)

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JANUARY 2019
DECLARATION OF ORIGINAL WORK

BACHELOR OF BUSINESS ADMINISTRATION

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UNIVERSITY TECHNOLOGI MARA

“DECLARATION OF ORIGINAL WORK”

I, Alia Suaida binti Mohamad, (I/C Number:960119105984)

Hereby, declare that:

• This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.

• This project-paper is the result of my independent work and investigation, except where otherwise stated.

• All verbatim extracts have been distinguished by quotations marks and sources of my information have been specifically acknowledgement.

Signature: ____________________ Date: 3 January 2019
LETTER OF TRANSMITTAL

December 2018

Nur Hidayah Binti Zaini
Bachelor of Business Administration (Hons) Human Resource Management
Faculty of Business Management
Universiti Teknologi MARA (UiTM)
Kampus Bandaraya Melaka
Off Jalan Hang Tuah
75300 Melaka

Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper title “Factors That Influence Job Satisfaction Among Employees” to fulfil the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA (UiTM).

Thank you.

Sincerely,

(ALIA SUAIDA BINTI MOHAMAD)
The purpose of conducting this study is to determine the factor that can influence job satisfaction. The dependent variable for this study is job satisfaction and the independent variable for this study is working hours, job security & safety, relationship with co-worker and top management. This study is aim to determine whether there is a relationship between job satisfaction and all the independent variable. The focus on this study is on the employee who is currently working at senheng warehouse in shah alam. A total of 70 questionnaires has been distributed to the employee and the researcher has collected back the questionnaires completely. The data that has been collected will be analyze by spss software used to test whether there is a relationship between dependent variable (job satisfaction) and independent variable (working hours, job security & safety, relationship with co-worker and top management). As conclusion, only two independent variables which the hypothesis were supported and have a relationship with job satisfaction. Both two variables are working hours and top management. On the last chapter, there will be providing with findings, discussion, recommendation and conclusion.