



**FACTORS THAT AFFECTING EMPLOYEE PERFORMANCE IN
BLOCK A AND B PERBADANAN PUTRAJAYA**

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BANDARAYA MELAKA**

JANUARY 2019

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**Submitted in Partial Fulfilment of the
Requirement for the
Bachelor of Business Administration with Honours (Human Resource Management)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TECHNOLOGY MARA
BANDARAYA MELAKA**

JANUARY 2019

DECLARATION OF ORIGINAL WORK



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“DECLARATION OF ORIGINAL WORK”**

I, Adawiah Binti Mohamad Tojid, (I/C Number: 940616-06-5372).

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degree.
- This project paper is the result of our independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of our information have been specifically acknowledged.

Signature: _____

Date: _____

LETTER OF SUBMISSION

JANUARY 2019

The Head of Program
Bachelor of Business Administration (Hons) Human Resources Management
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Dear Sir/Madam

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “**THE FACTORS THAT AFFECTING EMPLOYEE PERFORMANCE IN BLOCK A AND B PERBADANAN PUTRAJAYA**”, I hope this thesis will meet the requirement and expectation from you and the faculty. Thank you very much for all guidance and supports you have generously rendered upon the completion of this thesis.

Sincerely,

(Adawiah Binti Mohamad Tojid)

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ABSTRACT

Employee performance is important role in organization as it is a critical factor for organization success. In addition, unperformed employees will somehow impact the organization in order to achieve their targets and goals. Therefore, this study seeks to examine factors that can influence employee performance. This study focuses on several factors that can influence employee performance such as working environment, motivation and intrinsic reward. The objective of this study is to identify the factors that affecting employee performance in Perbadanan Putrajaya.

The sampling technique that was used in this study is convenient sampling and the data collection was used is self-administered questionnaire. The researcher have distribute 288 questionnaire to 288 of the respondents, then get the return questionnaire of 208 of the respondents. The data that had been collected was then evaluated by using Statistical Package for the Social Science (SPSS) Software version 22. Then, using SPSS test that were converged such as reliability analysis, frequency analysis, descriptive analysis, Pearson's correlation analysis and multiple regression. The results indicated from the factors which include working environment, motivation and intrinsic reward are related to employee performance. The findings of the study revealed that all independent variables were found to have significant relationships with dependent variable which is employee performance. However, based on the result it had been found that there are other independent variable that can influence employee performance which is not included in this study.

KEYWORDS: *Employee performance, Working Environment, Motivation, Intrinsic Reward*