THE EFFECTIVENESS OF FEDERAL AGRICULTURAL MARKETING AUTHORITY (FAMA) AS A MARKETING CHANNEL IN DISTRIBUTING PRIVATE BRAND PRODUCTS NAMED AGROMAS (A CASE STUDY OF FAMA SEREMBAN)

HAMIDAH LOKMAN 2003635858

Submitted in Partial Fulfillment of the Requirement for the Bachelor of Business Administration (Hons.) Marketing

FACULTY OF BUSINESS AND MANAGEMENT UNIVERSITI TEKNOLOGI MARA MELAKA

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BACHELOR OF BUSINESS ADMINISTRATION (HONS.) MARKETING FACULTY OF BUSINESS AND MANAGEMENT UNIVERSITI TEKNOLOGI MARA CAMPUS MELAKA

"DECLARATION OF ORIGINAL WORK"

I, Hamidah Lokman, I.C Number, 820414-05-5516

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally
 or overseas and is not being concurrently submitted for this degree or any other
 degree.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: Signature:

Date: 21-11.2005

LETTER OF SUBMISSION

21th November 2005

Prof. Madya Zaihan Binti Abdul Latip The Coordinator of Program Faculty of Business and Management Universiti Teknologi MARA 78000 Alor Gajah MELAKA

Dear Madam,

SUBMISSION OF PROJECT PAPER (MKT 660)

The above matter is referred.

Enclosed herewith is my final project paper titled "The Effectiveness of Federal Agricultural Marketing Authority (FAMA) As a Marketing Channel in Distributing Private Brand Products Named AgroMas (A case of study of FAMA Seremban)" for your kind perusal.

I hope this project paper will fulfill the requirement of the Faculty of Business Management, MARA University of Technology.

Thank you.

Yours truly sincerely,

HAMIDAH LOKMAN

(2003635858)

BACHELOR OF BUSINESS ADMINISTRATION (HONS.) MARKETING

ABSTRACT

Marketing Channel means distribution. The distribution system covers the whole range of operations and movement of goods between the producers and the consumers. Distribution contributes no profit to a company; however without satisfactory distribution there is unlikely to be an income from sales. In order to be an effective marketing channel, distribution must be viewed as a whole before it can be recognized into specific duties which can be fitted into a management structure that will help to determine their true relationship. In this research, an investigation towards FAMA as marketing channel in distributing AgroMas products has been conducted. The objective of the study are: (1) To identify the effectiveness of FAMA in distributing private brand AgroMas products, (2) To identify whether FAMA widely distributes its AgroMas brand products accurately, and (3) To identify level of customer awareness towards AgroMas brand. The output from questionnaires had been conducted helps in find main variables that effect FAMA channel distribution. Results indicate that prompt service and advertising does play an important role to make sure products be known and thus creates demand.

TABLE OF CONTENTS

Contents		Page
ACKNOWLEDGEMENT		iv
LIST OF TABLES		V
LIST OF FIGURES		vii
LIST OF DIAGRAMS		viii
ABSTRACT		x
CHAPTER	ONE: INTRODUCTION	
1.1	Background of Company	1
1.2	Background of Study	4
1.3	Private Brand Name	5
1.4	FAMA Current Distribution Channel	5
1.5	Problem Statement	8
1.6	Research Questions	10
1.7	Research Objectives	11
1.8	Scope of Study	12
1.9	Significant of Study	12
1.10	Limitation	13
1.11	Definition of Term	15