



**A STUDY OF RELATIONSHIP BETWEEN WORKING ENVIRONMENT AND
EMPLOYEES' PRODUCTIVITY**

MAJLIS PERBANDARAN KLUANG

SITI AISYAH BINTI MOHD ISA

2016686636

BACHELOR OF BUSINESS ADMINISTRATION (HONS) HUMAN RESOURCE

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA

BANDARAYA MELAKA

JULY 2018

**A STUDY OF RELATIONSHIP BETWEEN WORKING ENVIRONMENT AND
EMPLOYEES' PRODUCTIVITY**

SITI AISYAH BINTI MOHD ISA

2016686636

Submitted in Partial Fulfilment of the

Requirement for the

Bachelor of Business Administration with Honours (Human Resource)

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA

BANDARAYA MELAKA

JULY 2018

DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS (HUMAN RESOURCE) FACULTY OF BUSINESS MANAGEMENT UNIVERSITY TEKNOLOGI MARA "DECLARATION OF ORIGINAL WORK"

I, Siti Aisyah binti Mohd Isa, (I/C Number: 951222-01-5368)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.

- This project paper is the result of my independent work and investigation, except where otherwise stated.

- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:

Date:

Signature:

Date:

LETTER OF SUBMISSION

July 2018

The Head of Program

Bachelor of Business Administration (Hons.) Human Resource

Faculty of Business Management

Universiti Teknologi Mara

Kampus Bandaraya Melaka

110 Off Jalan Hang Tuah

75300 Melaka

Dear Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper title “A study of relationship between working environment and employees’ productivity” to fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you. Yours sincerely,

.....

(SITI AISYAH BINTI MOHD ISA)

Bachelor of Business Administration (Hons.) Human Resource

UiTM Kampus Bandaraya Melaka

ABSTRACT

This study is to study the impact of working environment on employees' productivity. Four objective have been determined to achieve the purpose of this research. The first objective is to investigate the relationship between good relation with co-worker and employee productivity, the second objective is to investigate the relationship between supervisor support and employees' productivity. The third objective is to investigate the relationship between adequate workload and employees' productivity. Lastly the fourth objective is to find out which factor have the most impact on employees' productivity. For this research the target population is the employees of Majlis Perbandaran Kluang with the total of 250 employees located in Wisma Majlis Perbandaran Kluang. The sample size chosen for this research is 152 and out of 152 questionnaire being distributed only 140 were return and is used for this study. To analyze the data descriptive, correlation, and Pearson analysis was used. Hence the result from this study shows good relation with co-worker and supervisor support shows that there is a positive and significant relationship with employees' productivity. However there is no significant relationship between adequate work load and employees' productivity. Supervisor support result shows that it the most influence factor on employees' productivity.