

**TITLE : A STUDY OF RELATIONSHIP OFFICE DESIGN AND EMPLOYEES
PRODUCTIVITY IN MICOST**

**NUR SAFIRAH IZATI BINTI AHMAD
2014378127**

**Submitted in Partial Fulfilment of the
Requirement for the
Bachelor of Business Administration with Honours
(Human Resource Management)**

**FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA, KAMPUS BANDARAYA MELAKA**

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JULY 2018

DECLARATION OF ORIGINAL WORK



**BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS
(HUMAN RESOURCE MANAGEMENT)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA, KAMPUS BANDARAYA MELAKA**

“DECLARATION OF ORIGINAL WORK”

I, Nur Safirah Izati Binti Ahmad, (I/C Number: 931031-09-5328)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature:_____ Date:_____

(NURSAFIRAH IZATI BT AHMAD)

LETTER OF SUBMISSION

The Head of Program

Faculty of Business Management

Universiti Teknologi Mara

Kampus Bandaraya Melaka

110 Off Jalan Hang Tuah

75300 Melaka

July, 2018

Dear Madam Suraya Hamimi Binti Mastor,

SUBMISSION OF PROJECT PAPER

With reference to the above matter, enclosed here is our research paper **entitled “A STUDY OF RELATIONSHIP OFFICE DESIGN TOWARDS EMPLOYEE PRODUCTIVITY IN MICOST”**.

This research paper is a partial requirement for the fulfilment of Bachelor of Business Administration with Honours (Human Resource Management). The objective of the study being conducted is to study of office design that influence on employee productivity.

Hopefully, this report meets your requirement and expectation. Thank you.

Yours Sincerely,

NURSAFIRAH IZATI BINTI AHMAD

2014378127

Bachelor of Business Administration With Honours (Human Resource Management)

ABSTRACT

Office design plays an important role for employees' productivity. Unfortunately many organizations neglected the importance of evolving workspace into new environments that was more convenient to increase the employees' productivity. Thus the purpose of this study was to know the level of employees' productivity in the present population (MiCoST). Next, to prove whether there are any relationship between employees productivity or not and to know which factor most influencing to the employees' productivity. All the analysis on the effect of office design towards employee productivity will present in this study. The research focused on four variables furniture, noise, lighting and spatial arrangement and investigate its relationship towards employee productivity. In this study, there are 144 population and 103 sample size of employees'. 120 sets of questionnaire had been distributed among the employees using convenient sampling method. Findings of this research shows that, the level of employee productivity were high. All four variable, noise, lighting, furniture and spatial arrangement have high mean score as well. Next, the correlations analysis, highlights all the factors of office are significant, strong and positive correlation with employee's productivity. Next, R square for this study was 0.584 showed that independent variable in this study only give 58.4%. While, for the most influencing factors in this study were, spatial arrangement which had the highest value of beta coefficient. (0.423). To conclude, it showed that, office design plays an important roles to ease employees daily task and boost their productivity.

Keywords: Office Design, Employee Productivity, Furniture, Noise, Lighting, Spatial Arrangement