

FACTORS THAT INFLUENCE
JOB SATISFACTION AMONG EMPLOYEES AT
PETRONAS GAS BERHAD

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DECLARATION OF ORIGINAL WORK



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DECLARATION OF ORIGINAL WORK

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Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and it not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

A handwritten signature in black ink, appearing to read 'Adida Salwa', written over a horizontal line.

Date: _____

11th MAY 2007

TABLE OF CONTENTS	PAGE
ACKNOWLEDGEMENT	iv
TABLE OF CONTENTS	v
LIST OF TABLES	vii
LIST OF FIGURES	viii
ABSTRACT	ix
CHAPTER ONE: INTRODUCTION	
1.1 Background of Company	2
1.2 Background of Study	3
1.3 Problem Statement	4
1.4 Research Questions	6
1.5 Research Objectives	7
1.6 Hypotheses	7
1.7 Theoretical Framework	8
1.8 Significance of the Study	9
1.9 Scope of the Study	10
1.10 Limitation of the Study	10
1.11 Definition of term	11
CHAPTER TWO: LITERATURE REVIEW	
2.1 Introduction	13
2.2 Job Satisfaction	13
2.3 Importance of Job Satisfaction	21
2.4 Factors Influence Job Satisfaction	25
CHAPTER THREE: RESEARCH METHODOLOGY	
3.1 Research Design	28
3.2 Population	28
3.3 Sampling	
3.3.1 Sampling Frame	29
3.3.2 Sampling Size	30
3.3.3 Sampling Technique	30
3.4 Data Collection Method	30
3.5 Questionnaire Design	31
CHAPTER FOUR: DATA INTRPRETATION AND ANALYSIS	
4.1 Reliability Testing	34
4.2 Respondent Profile	34
4.3 Factors Influence Job satisfaction	37
4.4 Hypotheses Testing	43
4.5 Correlations	47

CHAPTER FIVE: CONCLUSIOS AND RECOMMENDATIONS

5.1	Conclusions	55
5.2	Recommendations	57

BIBLIOGRAPHY	61
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APPENDICES

Appendix I	-	The Questionnaire	65
Appendix II	-	Sample Size for a Given Population Size	70
Appendix III	-	Simple Random Table	71
Appendix IV	-	List of Employees	72
Appendix V	-	Output	75

ABSTRACT

Employees are one of the company assets that are very important in order to make sure that the company operation can run smoothly. Therefore many companies believe that it is important to make sure that their employees are happy and satisfy with all the benefits and facilities while they are working. Job satisfaction is importance to an organization in terms of improving its efficiency, increasing productivity, maintaining employee relations, lowering absenteeism and turnover. The main objectives of this research are to identify the factors that influence employee job satisfaction among the employees of PETRONAS Gas Berhad and identify significant relationship between those factors with job satisfaction.

The respondent of the study was 70 employees at PETRONAS Gas Berhad from selected department. The researcher has used simple random sampling as the sampling technique. In this study, descriptive statistic had been used to interpret the data such as reliability test, frequency analysis, chi-square test and correlation. Hopefully this finding can give some suggestion and idea to improve employees' job satisfaction. From this research also, the researcher found the factors that have strong relationship with job satisfaction is pay and benefits. Furthermore, there are significant relationship between all independent variables and job satisfaction.