Real estate investment trusts (REITs) show lower average volumes than similar non-REITs. Lower average volume is among the main reason of institutional investors' disinterest to invest in REITs. Consequently, the lower participation of institutional investors causes the lower return performance of REITs. There are very limited studies on trading volume in REITs. Most of the studies focus on examining the level of trading volume. In reviewing past studies which regard to variables that have significant relationship with trading volume of non-REITs, only proxies for stock market data have been used. This indicate the need to examine other important variables such as macro-economic data, type of returns, firm size, market structure and period effect in modelling determinants that affect trading volume of REITs. In filling the gap of the previous works, this study had also tested whether variables that have significant relationship and significantly related to trading volume in non-REITs market, will also affect significantly the trading volume of REITs. The variables identified are price return, absolute price return, volatility, dividend yield, percentage change of long-term interest rate, absolute percentage change of long-term interest rate, firm size, year of trading, type of return, trading volume (lag one) and trading volume (lag two). This study examines weekly data of 288 individual REITs from January 2006 to December 2007 across 10 countries, which involve 12 REITs markets and 29,664 firm-weekly observations. This study employs the panel ordinary least square (OLS), fixed effects model, random effects model, and panel equation testing to identify the best estimation model. The cross section fixed effects model (CSFEM) is the best estimation model in explaining 11 out of 12 REITs markets. There are different determinants of trading volume in REITs for different market. However, this study discovers similar main determinants for the same region of REITs markets. Trading volume (lag one) revealed as the main determinant on trading volume as evident in the 11 REITs markets. Since trading volume is a proxy of information rate, the REITs managers should improve dissemination of information to the existing and potential investors.

The retail industry of Libya has only recently been developed by private and public investments and as such, many stores including department stores are still in the initial stage of development. Libyan customers now have many options to which stores they will visit, but do they have the intent to visit their stores especially when Libyan customers have unique characteristics that might affect their intention to visit the new retailers in Libya? Therefore, the main purpose of this study is to investigate whether customers’ heterogeneity is able to explain customers’ patronage intention to department stores in Libya. The results can assist the Libyan retailers especially department stores when changing their marketing strategies for the Libyan market. Namely this study will help retailers and investors to understand Libyan customers’ heterogeneity and their behaviors so that they can develop their retail strategies better. In addition, an understanding of patronage is a crucial issue for managers because it helps them to determine the intention of those customers who have the most intention to buy from them. Using Fishbein & Ajzen’s (1975) Theory of Planned Behaviour (TPB) and Leszczyc & Bass (1998) understanding of customer heterogeneity, a framework depicting Libyan customers’ heterogeneity factors and the implications on patronage intention was deduced. The specific objectives of this study were to (1) to explore variables affecting the relationship between...