

**THE RELATIONSHIP BETWEEN JOB BURNOUT AND JOB
SATISFACTION AMONG MALACCA'S GENERAL HOSPITAL NURSES**

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ABSTRACT

The purpose of this study is to examine the relationships between job satisfaction and job burnout. The study focused on nurses who work at Malacca's General Hospital. The respondent of this study were those nurses who are currently working at Malacca's General Hospital. Questionnaires were used as method of collecting data. Out of 92 questionnaires distributed, only 64 were returned. Results showed grief to have significant correlations; negative with burnout, positive with job satisfaction. It seems that despite the scope of literature job satisfaction and burnout, the empirical evidence does not yet provide the nursing profession with a cogent conceptual framework in fully understanding and explaining the antecedents, consequences, and process involved in job satisfaction and job burnout among nurses. Therefore, further study should be conducted in order to identify whether Malaysian nurses as a whole were satisfied with their work and they do not feel burnout.

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CHAPTER 1

INTRODUCTION

This chapter basically presented the overview of this research. This chapter described on background of the company, problem statement, significance of study, and scope of study.

Background of Study

Malacca General Hospital is a government-funded public hospital situated in the state of Malacca, Malaysia and located in the Jalan Peringgit/Jalan Bukit Palah which is about 15 minutes drive from the Malacca City. This Hospital was built in the early 1930s and was officiated by Sir Cecil Clementi, Governor of the Straits Settlements on February 12, 1934. The new building of Malacca General Hospital was officiated by Tun Dr. Mahathir Mohamad on August 9, 1999. The vision of the hospital is to make the hospital as a “Regional Centre of Excellence” which is capable of providing a caring treatment, effectively and efficiently through the culture of teamwork, professional and caring as well as using the latest technology, while its mission is to provide quality medical expertise to the community through teamwork, professional and caring.