

FACTORS INFLUENCED EMPLOYEES TURNOVER INTENTION IN KIP HOTEL KUALA LUMPUR

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DECLARATION OF ORIGINAL WORK



BACHELOR OF BUSINESS ADMINISTRATION WITH HONOURS (HUMAN RESOURCE) FACULTY OF BUSINESS MANAGEMENT UNIVERSITI TEKNOLOGI MARA "DECLARATION OF ORIGINAL WORK"

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- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatism extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

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ABSTRACT

This paper examines on employee turnover intention and the relationship with

job satisfaction, job performance, and workplace environment. This study highlights

and defines basic concepts of job satisfaction, job performance and workplace

environment and employee turnover intention. The idea of Employee Turnover

Intention is becoming hot topic for multinational, domestic and local organization,

even in the government organization's and private companies. As the studies which

already did by researcher, so the main purpose of this study to check the influenced of

Job Satisfaction, Job Performance and Workplace Environment among employees in

KIP Hotel Kuala Lumpur, Malaysia. Besides that, the result proved that job

performance is the most influenced factor employee turnover intention is job

performance by 44.5%. The total sample size of the respondents was collected from

150 respondents, so then the data was processed by using multiple regression

software.

Keywords: Employee turnover intention, Job satisfaction, Job performance, and

Workplace environment.

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