

# A STUDY ON CONSUMER PERCEPTION TOWARDS BUYING CHINA PRODUCTS AMONG GENERATION Y

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#### **ACKNOWLEDGEMENTS**

Alhamdulillah and all thanks and praise are due to Allah S.W.T for making this possible, bestowing me the strength; spiritually and physically and the inspiration to complete this project paper as a requirement to obtain a Bachelor of Business Administration (Hons) in International Business.

I would also like to express my gratitude to my advisor, Madam Farrah Binti Othman for her valuable guidance and advice throughout the whole course of this thesis. With her full attention on my thesis, it motivated me to continue to work in order to complete the research. A million thanks for her invaluable support, tolerance, encouragement, patience, supervision and useful suggestion, information and comments during conducting the study. With her moral support and continuous guidance has enabled me to complete this report successfully. Special thaks to my second examiner, Mr Zainal Akhbar bin Mohd Ali for his contribution and effort in helping me to completed this research paper.

The phrase 'thank you' also dedicated to my parents and colleagues for the inspirations and encouragements every single day. I owed debt to many of my friends for their helpful hand and comments during the development of this research paper. I would like to thank to my supervisors, Mr. Haji Patrick Al-Farid, Chief Officer Operation at Pearl Haya Sdn. Bhd because give me the opportunity to completed my training programme at their best company. The results, it is believed that this research paper is an easily understandable, informative and useful for everybody.

My best regards and thanks also goes to the wonderful respondents who took time off their busy schedules to respond to the questionnaires. Thank you.

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#### **ABSTRACT**

This research was conducted to carry out a study entitled "Consumer perception towards buying China product among Gen Y". The purpose of this study is to investigate the key factors which influence the Gen Y consumer perception. The four independent variables are Country of Origin (COO), product type, product quality and price sensitivity. The sample size used for this study was 150. Data was obtained by using convenience sampling. The study seeks to identify the Gen Y consumer perception towards buying China product ), to examine the relationship between independent variables (Country of Origin (COO), product type, product quality and price sensitivity) and dependent variable (Gen Y consumer perception) and to identify the most important variable on consumer perception towards buying China product among Gen Y. Finding shows that, there is a consumer perception towards buying China product and all independent variables (Country of Origin (COO), product type, product quality and price sensitivity) show significant relationship with the dependent variable (Gen Y consumer perception). The most significant variable on Gen Y consumer perception towards buying China product) is product type at at 0.105 (10.5%). Overall, researchers achieved to answer all objectives in the study.

#### **CHAPTER 1**

#### INTRODUCTION

#### 1.1 Introduction

This chapter presents the overall picture of the research study on Consumer perception towards buying China product among Gen Y which including the background of the study, problem statement, research question, research objectives, scope, significance of the study and limitation.

#### 1.2 Background of study

The perception of a country's competence in which the product is made, example Country of Origin (COO) is a potential factor that prejudices consumers' product evaluation (Ahmed and d'Astous, 2004). Among others, consumer purchases are influenced to a great extent by cultural, social, personal and psychological factors. Each individual is unique. Even consumers that come from the same background and live in a particular society may make different product perception and purchase decisions due to the diversity of factors that influence their consumer behaviour. In new globalization, the country of origin may become one of the factor which has considered as influencing consumer buying decision.

According to (Ahmed and d'Astous,2004), consumers' perceptions of product quality and their purchase decisions are impacted by their level of involvement by the product categories. Besides that, based on (Ahmed and d'Astous,2004), different product categories shows the different purchase risks and purchase involvement