

THE EFFECT OF BIG FIVE PERSONALITY TRAITS ON JOB  
SATISFACTION AMONG SUPPORT STAFF IN  
TECH ART SDN BHD

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**2013**

## ABSTRACT

### Purpose and Scope of Report

Nowadays, the big five personality traits is essential towards job's satisfaction. According to Udoudoh (2012), big five personality traits is a key personality factors, which to find the careers of one's dream that identified as job satisfaction.

Based on past researches, big five factor model adequate to describe of personality goes beyond the levels of satisfaction adapted from Judge, (2002) as cited by Paul (2009). In the organization, job satisfaction is necessary to promote functional employees behaviors and workforce that is motivated and committed to elevated good presentation because job satisfaction is a vital indicator of how employees feel sense concerning their jobs and a predictor of work behaviors (Diksha & Shruti, 2012). Furthermore, job satisfaction additionally can partly arbitrate the connection of personality variables and deviant work behaviors (Diksha & Shruti, 2012).

Personality traits can be an important factor and make a difference in job satisfaction because most of researchers found that there was a relationship between five personality traits studied and job satisfaction (Zeki M., 2011).

Therefore, this study was carried out to identify the relationship between Big Five Personality Traits and job satisfaction among support staff in Tech Art Sdn Bhd.

## ACKNOWLEDGEMENT

Alhamdulillah, because of His mercy I am able to complete my project paper to fulfill the requirements of the Research Methods course. A special thanks to Mdm Masliza Mohd Razali for her guidance and patience dealing with me throughout this semester. I truly appreciated her effort, advice, time and presence. I want to thank my fellow friends who have helped me throughout this semester. Not to forget, my beautiful family for giving me the extra push that I needed. Thank You.

Dinie Azfar Bin Zabir

June 26<sup>th</sup>, 2013  
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## CHAPTER I

### INTRODUCTION

This chapter presents the background of the study, problem of statement, research's objectives and research's questions, significant of study, limitation of study and definition of terms.

#### Background of the study

Nowadays, the big five personality traits is essential towards job's satisfaction. According to Udoudoh (2012), big five personality traits is a key personality factors, which to filld the careers of Olle's dream that identified as job satisfaction.

Based on the theory that had been done by Goldberg (1990) the dimension in big five personality traits which are neuroticism, openness to experience, extraversion, conscientiousness and agreeableness. The different personality can give impact positively and negatively on the employees job satisfactions. According to Paola and Antonio (2012) , it stated that job satisfaction is an attitude of individuals about their job that can be positive or negative depend on their personality.

These five dimensions represent broad personality and these groupings of characteristics are tend to occur for many peoples, however personality is a convoluted and varied for every single perSOll that display behaviors across several of