A STUDY OF CLEANLINESS LEVEL AT CAFETERIA

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Academic Project submitted in partial fulfillment of the requirements for the degree of Bachelor of Building Surveying (Hons) Centre of Studies for Building Surveying Faculty of Architecture, Planning & Surveying

December 2014
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"I hereby declare that this academic project is the result of my own research except for the quotation and summary which have been acknowledged"

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Date : January 22nd, 2015
This thesis is about cleanliness level at cafeteria Faculty Architecture, Planning and Surveying, (FSPU) Universiti Teknologi MARA (UiTM) campus Shah Alam. Respondents from the user cafeteria are the key to succeed this study where the questionnaire are distributed to the staff UiTM, staff cafeteria, students and other user. In addition, there are have an interview session between the food operator at the cafeteria and the person who are in charge in this studies. The issues that are arise at FSPU cafeteria are the cafeteria deteriorated to such an extent seized by the authorities. There are many possibilities that arise from hygiene problems in the cafeteria. One of the causes is food and beverage waste. The main objective of the study are to identify the level of cleanliness which included To identify and evaluate cleanliness level at cafeteria, To investigate the problem encountered by cafeteria that prompted it to be sealed by the uitm management, To recommend the effective way to keep the cafeteria clean and always be in satisfactory level. The analysis was done based on the percentage and min. The finding of this study showed that satisfaction from uitm shah alam FSPU's cafeteria user about the level of hygiene at cafeteria and ultimately discover the reasons and strategies to solve concerning the quality of cleanliness.
ACKNOWLEDGEMENT

Alhamdulillah, grateful to God for the His gift, i have finished this project on time. Thanks to Almighty Allah for his blessing. Without his consent i am pretty sure that the task cannot be done succesfully and cannot be completed within the period of time that has been given to us.

Additionally, millions of thanks to my supervisor, Tuan Haji Yazid Bin Sarkom for giving me guidance not only in preparing this task, but he also give motivation, understanding, and encouragement during to settle this task. I'am very grateful and appreciate all of his view and advice that he given to me. He never give up helping me to from choosing the best topic until finish up my thesis.

I also would like to express my highest gratitude to all those who have given the assistance and co-operation in many forms either it is in terms of physical or technical assistance especially to all the staff in Pusat Kesihatan (PK) UiTM Shah Alam, and all staff at cafeteria especially their manager, Miss Nor Amalin Bin Zainal, staff FSPU Mr. Nor Hisyam Bin Husin as an Assistant Registrar (Student Affairs), and all respondent who are volunteer to participate and help with my task.

Not to forget on the encouragement and guidance of my family that have given the spirit in which to complete this thesis and always gave encouragement to continue learning at the University. Thanks are also given to my colleagues that have helped me in finding and providing ideas and input are important. I am very appreciate for them especially in connection with this thesis. Lastly, not forgotten to

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any individual out there which have not been mentioned here, for their contribution in finishing my thesis.

Therefore, I am very grateful to Allah SWT with His permission I can finish this thesis within a given time and thank also the infinite once again to all those involved in completing this thesis. It's not easy to finish this task without them, this report could not be completed properly and successfully. May Allah bless all of you.

Thank you.

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