

FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES

BACHELOR IN ADMINISTRATIVE SCIENCE AM228

APPLIED RESEARCH PROJECT ADS 555

TITLE OF RESEARCH REPORT:

"Principal's Transformational and Transactional Leadership towards Teachers' Morale at Secondary School: A Case Study at Sekolah Menengah Kebangsaan Seri Serdang"

NAME OF STUDENTS:

Mu'liyanati Afzan Bt Mohammad 2010485228

> Azril B. Abdul Manaf 2010226936

NAME OF SUPERVISOR:

Puan Noorliana Bt Safian

CONTENTS

		Page			
ACK	Ι				
DEC	II				
CLE	EARANCE FOR SUBMISSION OF THE RESEARCH				
BY 7	III				
ABS	STRACT	IV			
СНА	APTER 1: INTRODUCTION OF STUDY	Page			
1.1	Background of the Study	1			
1.2	Problem Statement	5			
1.3	Research Questions	6			
1.4	Objectives of the Study	6			
1.5	Research Hypothesis	7			
1.6	Significance of the Study	7			
1.7	Scope of the Study				
1.8	Definition of Concept	8			
	1.8.1 School Principal	8			
	1.8.2 Teachers' Morale	8			
	1.8.3 Leadership	8			
	1.8.4 Transformational Leadership	8			
	1.8.5 Transactional Leadership	8			

CHAI	PTER 2: LITERATURE REVIEW & CONCEPTUAL FRAMEWORK	Page	
2.1	The School Principal		
2.2	Overview of Leadership		
2.3	Leadership Theory		
	2.3.1 Transformational Leadership	12	
	2.3.2 Transactional Leadership	19	
2.4	Teachers' Morale	22	
2.5	Leadership's Effect on Teachers' Morale	24	
2.6	Conceptual Framework	26	
CHAI	CHAPTER 3: RESEARCH METHODLOGY		

27 3.1 Research Design 3.2 Data Collection 27 3.2.1 Primary Data 27 3.2.1.1 Survey Questionnaires 27 3.2.2 Secondary Data 28 3.3 Sampling Technique 28 Sample Size 3.4 29 3.5 Data Analysis 29 3.5.1 Reliability 29 3.5.2 Descriptive Statistics 29 3.5.3 Inferential Statistics 30 3.5.3.1 Correlation 31

CHAPTER 4: FINDINGS AND ANALYSIS		Page	
4.1	Reliability Test of the Variables		
	Table 4	4.1: Data Reliability	31
4.2	Descriptive Statistic		32
	4.2.1 Demographic Profiles		32
	Table 4	4.2: Demographic Profiles of Respondents	32
	4.2.2 Frequency Distribution of Teachers' Morale		33
	Table 4	4.3: Frequency on Respondent Responses on Teachers' Morale	33
	4.2.3 Frequency Distribution of Transformational Leadership		35
	Table 4	4.4: Frequency on Respondent Responses on	
		Transformational Leadership	35
	4.2.4	Frequency Distribution of Transactional Leadership	37
	Table 4	4.5: Frequency on Respondent Responses on	
		Transactional Leadership	37
4.3	Mean f	Iean for Independent Variables	
4.4	Correlation		39
	4.4.1	Correlation for Relationship of Transformational Leadership towards	
	Teachers' Morale		39
	4.4.2	Correlation for Relationship of Transactional Leadership towards	
	Teachers' Morale		40
4.5	Regres	ssion	41

ABSTRACTS

This Study examined the principal transformational and transactional towards teachers' morale in Sekolah Menengah Kebangsaan Seri Serdang. The Leadership Practices Inventory was used to collect information on the principal practices. There are 50 questionnaire were distributed to 50 respondents which are the teachers in these school. Correlation and regression tests were used to analyze the data taking into consideration the descriptive statistics. The result shows that there is a relationship between principal transformational leadership towards teachers' morale but there is no relationship between principal transactional leadership towards teachers' morale. The result also shows that principal transformational leadership is the most influencing leadership style towards teachers' morale. Finally, the study recommended that school principals should imbibe a mixture of autocratic and democratic styles of leadership in their school administration in order to enhance better job performance among teachers.