THE STUDY ON THE AWARENESS TOWARDS SOCIAL SECURITY AMONG EMPLOYEES IN TESCO PERINGGIT MELAKA

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LETTER OF TRANSMITTAL

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Dear Sir,

Submission of Research Report

Regarding to the above subject matter, we hereby submit our research report entitled “The Study On The Awareness Towards Social Security Among Employees In TESCO Peringgit, Melaka”. As requirement for the completion of Applied Research Project (ADS554) subject for your kind perusal and retention.

Thank You
Yours sincerely.

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Abstract

Nowadays there are a lot of employment injuries at the workplace. Social Security Organisation (SOCSO) is one of the organisations that provide protection for workers against the contingencies of employment injury including commuting accidents and occupational diseases as well as invalidity and death. Malaysian workforces are increasing and more jobs are offered to the society, especially in the private sector. More risks and diseases in the workplace also face the employees as the work becomes more complex and need to well prepare for any consequences either as a result of work or social cycle. Social security protection plays an important role in providing protection and assurance to employees. Having awareness of employees is the main factor for an organisation to achieve success and the main purpose for the social security of its existence is to serve employee interest and awareness of social security among their employees. However, to increase the awareness among the employees is not an easy task because being a construct in psychology, awareness is influenced by many factors. At many instances, organisation strategies and activities are to boost their employees' performance. Moreover, these activities do not give many benefits mainly due to the lack of proper follow-up. The employees don’t truly know about the flows of SOCSO’s claimed process. In order to determine awareness, we had conducted the research and a tool used was a questionnaire. 112 questionnaires were distributed and the feedback showed that the factors influencing the awareness were employees' satisfaction, management support and employees' attitude.