ATTITUDES TOWARD ICT AND WORKING WITH COMPUTERS
OF THE ROYAL MALAYSIA POLICE WORKFORCE

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JUNE 2007
Tarikh  
31 Mei, 2007

No. Fail Projek  
600IRDC/SSP/5/3/1091

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LAPORAN AKHIR PENYELIDIKAN 'ATTITUDES TOWARD ICT AND WORKING WITH COMPUTERS OF THE ROYAL MALAYSIA POLICE WORKFORCE'

Dengan hormatnya perkara di atas adalah dirujuk.

Bersama-sama ini disertakan dua (2) naskah laporan akhir penyelidikan yang bertajuk seperti di atas.

Sekian, terima kasih.

Yang benar

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ACKNOWLEDGEMENT

Assalamualaikum.

Alhamdulillah, our gratitude and gratefulness to Allah SWT for His blessings.

Foremost, we would like to thank our respective families for their endless support and understanding as we faced the demands of completing this research by hook or by crook.

Other individuals whom we would like to acknowledge and extend our heartfelt gratitude are:

• Prof. Dr. Azni Zain Ahmed, the Assistant Vice Chancellor of Research, UiTM.

• Superintendent Rasdi Ramli, the Public Relations Officer for the Royal Malaysia Police, Bukit Aman;

• All the police officers at various police headquarters throughout Malaysia who helped with distributing and collecting the completed questionnaires, and

• Finally, those individuals who were directly or indirect involved with this research.
Abstract

One of the primary characteristics of policing of the next century will be the proliferation of technology as an important component of law enforcement. The successful law enforcer or policeman of the future will be marked by an ability to incorporate and directly apply a wide range of technology in their interactions with the public. More than simple data access, policing technology is increasingly being used as a means by which the police and the public interact. The overall objective of this study is to measure the attitudes of the Royal Malaysia Police workforce towards the use of information and communication technologies in policing and then ascertain the relationship between these attitudes and the policeman’s job experience and productivity. With a response rate of 77.67% from the 600 questionnaires sent to 14 identified police headquarters throughout Malaysia, the results showed mediocre attitudes toward ICT and working with computers relative to usefulness, confidence, liking and anxiety. The findings of the study will outline important managerial implications related to introducing and implementing new technology uses within law enforcement personnel in Malaysia.

Keywords: Computer attitudes, police, law enforcement, ICT, computer usage.