

**UNIVERSITI TEKNOLOGI MARA  
FACULTY OF ADMINISTRATIVE SCIENCE & POLICY  
STUDIES**



**JOB-RELATED FACTORS ON EMPLOYEE'S  
PRODUCTIVITY IN WORKPLACE: A CASE STUDY  
AMONG NURSES AT PUTRA SPECIALIST HOSPITAL,  
MELAKA**

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**CLEARANCE FOR SUBMISSION OF THE RESEARCH PROPOSAL BY THE  
SUPERVISOR**

Sir Mohammad Bastyan Bin Mahmud

I have reviewed the final and complete research proposal and approve the submission of this report for evaluation.

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(Mohammad Bastyan Bin Mahmud)

Date:

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### **Declaration**

I hereby declare that the work contained in this research proposal is my own except those which have been duly identified and acknowledged. If I am later found to have committed plagiarism or other forms of academic dishonesty, action can be taken against me under the Academic Regulations of UiTM's.

Signed

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# **CHAPTER 1**

## **INTRODUCTION**

### **1.0 Introduction**

According to Gronroos and Ojasalo (2004) productivity is the effectiveness of inputs are transformed into outputs which are goods or services. It means that, it measures how effective and efficiently the inputs resources, such as labour and capital, are being used to produce output. It is also about the relationship between the resources consumed to generate the products or services and the quality products or services that satisfy human needs. Higher productivity means achieving more with the same or lesser amount of input resources. Increase in productivity will lead to benefits such as higher standard of living, enhanced competitiveness and better quality of life. As noted by Paul Krugman (1994), the ability of country ability to raise its output per worker will improve its standard of living. Productivity is the key word in raising competitiveness and consequently the prosperity of a nation. It is responsible for the continued growth of the important sectors of the economy.

Productivity is the important in propel a country to become a high-income nation. A sustain growth in productivity increases the economic status of a country. Over the years, Malaysia has seen an increase in productivity. Malaysia's productivity growth in 2012 was 2% amounting to RM58, 874 (Malaysia Productivity Report 2012/2013). According to Malaysia Productivity Corp (2013), Malaysia needs to have a productivity level of at least RM 90, 000 alongside a per capita income of RM 48, 000 by 2020 to achieve the status of a country generating high revenue through its economy. Jayabalan